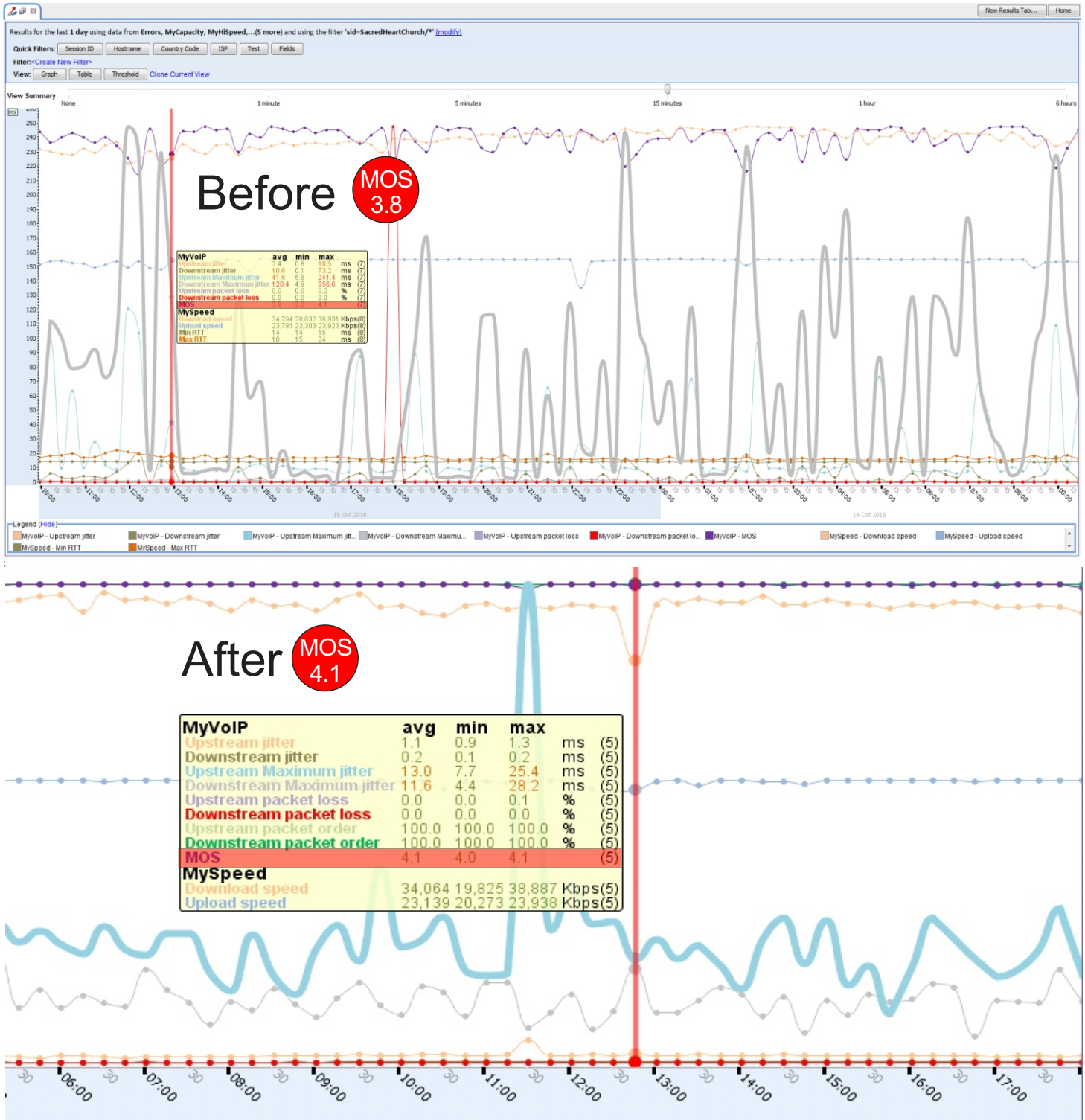


Before and after results of running network assessment test on customer's Internet and data network.



Good MOS score should average 4 to 5. Anything less will cause poor audio



Bad to Excellent

Results improved after Cable company replaced customer's cable modem and feed from the street.